

09/091772

over/len

100

	Class	Subclass
ISSUE CLASSIFICATION		

P

PATENT NUMBER

U.S. UTILITY Patent Application

<p>O.I.P.E.</p> <p>SCANNED <i>6.11</i> O.A. <i>TM</i></p>	<p>PATENT DATE</p>
---	--------------------

APPLICATION NO. 09/994772	CONT/PRIOR D	CLASS 709 -103	SUBCLASS 21	ART UNIT 2423	EXAMINER PHOAN, VU
------------------------------	-----------------	----------------------	----------------	------------------	-----------------------

APPLICANTS

Sanford Brown
Oleh Danyluk
Ronald Grieco

title

Correlating information between internet and call center environments

PTO-2040
12/99

ISSUING CLASSIFICATION

ORIGINAL		CROSS REFERENCE(S)					
CLASS	SUBCLASS	CLASS	SUBCLASS (ONE SUBCLASS PER BLOCK)				
INTERNATIONAL CLASSIFICATION							

☐ Continued on Issue Slip Inside File Jacket

<input type="checkbox"/> TERMINAL DISCLAIMER	DRAWINGS		CLAIMS ALLOWED	
	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims
<input type="checkbox"/> The term of this patent subsequent to _____ (date) has been disclaimed.	_____ (Assistant Examiner) (Date)		NOTICE OF ALLOWANCE MAILED	
	<input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S Patent. No. _____ _____ _____			
ISSUE FEE				
	_____ (Primary Examiner) (Date)		Amount Due	Date Paid
<input type="checkbox"/> The terminal ____ months of this patent have been disclaimed.	_____ (Legal Instruments Examiner) (Date)		ISSUE BATCH NUMBER	

WARNING:

WARNING. The information disclosed herein may be restricted. Unauthorized disclosure may be prohibited by the United States Code Title 35, Sections 122, 181 and 368. Possession outside the U.S. Patent & Trademark Office is restricted to authorized employees and contractors only.

Form PTO-436A
(Rev. 8/99)

FILED WITH: ☐ DISK (CRF) ☐ FICHE ☐ CD-ROM
(Attached in pocket on right inside flap)

(Attached in pocket on right inside flap)

Best Available Copy